



BIOGRAPHICAL RESUME
OF
DR. ESIN SADIKOGLU

OFFICE ADDRESS:

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School of Business Administration,
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PROFESSIONAL POSITION:

Dr. Sadikoglu is Associate Professor at School of Business Administration in Gebze Technical University, Gebze, Kocaeli, Turkey.

UNIVERSITY EDUCATION DEGREES:

B.S., Industrial Engineering, Istanbul Technical University, Istanbul, Turkey, 1992.

M.S., Engineering Management, University of Missouri-Rolla, Rolla, Missouri, U.S., 1997.

Ph.D., Engineering Management, University of Missouri-Rolla, Rolla, Missouri, U.S., 2003.

ACADEMIC EXPERIENCE:

September 1985-June 1988 High School, Edremit, Balikesir, Turkey.

October 1988-July 1992 Istanbul Technical University, Istanbul, Turkey,
Department of Industrial Engineering.

August 1992 B.S. in Industrial Engineering, Istanbul Technical
University, Istanbul, Turkey.

October 1992-October 1993 Research assistant at System Analysis Department of
Marmara Research Center (TUBITAK, Scientific and
Technical Research Council of Turkey), Gebze, Turkey.

January 1996-August 1997 Engineering Management, University of Missouri-Rolla,
Rolla, Missouri, U.S.A. The thesis advisor was Associate
Professor Dr. Omer S. Benli.

August 1997 M.S. in Engineering Management, University of
Missouri-Rolla, Rolla, Missouri, U.S.A.

August 1997-December 2003 Engineering Management, University of Missouri-Rolla,
Rolla, Missouri, U.S.A. The dissertation advisor was
Associate Professor Dr. Susan L. Murray.

January 2003-June 2006 Research assistant at School of Business Administration of Gebze Institute of Technology, Gebze, Kocaeli, Turkey.

December 2003 Ph.D. in Engineering Management, University of Missouri-Rolla, Rolla, Missouri, U.S.A.

June 2006-April 2015 Assistant Professor, Gebze Institute of Technology, School of Business Administration, Gebze, Kocaeli, Turkey.

March 2015-present Associate Professor, Gebze Technical University, School of Business Administration, Gebze, Kocaeli, Turkey.

TRAINING EXPERIENCE:

1 July 1989- 31 July 1989 Istanbul Technical University Production Workshop, summer practice, Istanbul, Turkey.

1 July 1990-31 July 1990 Iskenderun Steel and Iron Factory, summer practice, Hatay, Turkey.

1 July 1991- 31 July 1991 Fil Filter Factory, summer practice, Hatay, Turkey.

SKILLS: The use of MS Office programs, statistical software programs, and good English.

INTERESTS: Jogging in nature, and listening music.

DATE AND PLACE OF BIRTH: March 25, 1971, Kumluca, Turkey.

FAMILY STATUS:

I am married with Prof. Dr. Hasan Sadikoglu, who is Professor at the School of Chemical Engineering in Yildiz Technical University, İstanbul, Turkey. Our son, Yusuf Atilla, was born in 1999 in Missouri and our daughter, Zeynep, was born in 2004 in Gebze.

CITIZENSHIP:

I have a Turkish citizenship.

RESEARCH INTEREST:

Quality management, other quality approaches, and service quality

REFEREED PUBLICATIONS:

• **Published Articles in International Refereed Journals**

1. Sadikoglu, E., 2004. "Total Quality Management: Context and Performance". *The Journal of American Academy of Business, Cambridge* 5(1), 364-366.
2. Sadikoglu, E., 2005. "Integration of Work Measurement and Total Quality Management". *Total Quality Management & Business Excellence* (SSCI), 16 (5), 597-605.
3. Sadikoglu, E., 2006. "The Seller's All-Units Quantity Discounts: Single and Multiple Buyers' Cases". *The Journal of American Academy of Business, Cambridge* 9 (2), 118-124.
4. Sadikoglu, E., 2008. "Total Quality Management Practices and Performance". *The Business Review, Cambridge* 10 (2), 60-68.

5. Sadikoglu, E., Zehir, C., 2008. The Impact of Contextual Factors on Total Quality Management Practices”. *Journal of Global Strategic Management*, 2 (2), 88-97.
6. Sadikoglu, E., Zehir, C., 2010. “Investigating the effects of innovation and employee performance on the relationship between total quality management practices and firm performance: An empirical study of Turkish firms”, *International Journal of Production Economics*, 127, 13-26 (SCI-Expanded, SSCI).
7. Zehir, C., Sadikoglu, E. 2012. “Relationships among Total Quality Management Practices: An Empirical Study in Turkish Industry”, *International Journal of Performability Engineering*, 8 (6), 667-678.
8. Sadikoglu, E., Olcay, H., 2014. “The effects of total quality management (TQM) practices on performance and the reasons of and the barriers to TQM practices in Turkey”. *Advances in Decision Sciences*, 2014, 1-17.

- **Published Articles in International Referred Proceedings**

1. Sadikoglu, E., Zehir, C., (July 2009). “The Relationship between Total Quality Management Practices and Performance: An Empirical Study of Turkish Firms”. 5th International Strategic Management Conference, Stellenbosch, South Africa, 323-336.
2. Sadikoglu, E., Ekinçi, H., (May 2013). “The Effects of Total Quality Management Practices on Performance in Turkey”, Proceedings CD-ROM of the 10th Eurasia Business and Economics Society (EBES) Conference, İstanbul, Turkey, 2073-2095.
3. Bal, S., Sadikoglu, E. (December 2019). "Havacılık Çalışanlarının İş Tatmini ve Örgütsel Bağlılıklarının İşten Ayrılma Niyetine Etkisi", 4th International Aviation Management Conference (INTAVIC), Ankara, Turkey.

- **Published Books or Chapters in the Books**

1. Sadikoglu, E. (2010) "Relationships Among Total Quality Management, Supply Chain Management, Enterprise Resource Planning and Performance", Contemporary Issues in Management and Organizations: Principles and Implications, Editör: C. Demir, 1st Ed., Ekin, Bursa, Turkey, 109-129, ISBN: 978-605-4301-62-1.

2. Sadikoglu, E., Temur, T. (2012), "ISO 17025 Quality Management System Accreditation and Laboratory Performance", Quality Management and Practices, Edited by Kim-Soon Ng, InTech, Croatia, Rijeka, 221-230, ISBN 978-953-51-0550-3.

ORAL PRESENTATIONS IN INTERNATIONAL SCIENTIFIC CONFERENCES

1. Sadikoglu, E., Zehir, C., (June 2008). The Impact of Contextual Factors on Total Quality Management Practices. 4th International Strategic Management Conference, Bosnia-Herzegovina, 1037-1048.

2. Sadikoglu, E., (August 2008). Total Quality Management Practices and Performance. The Global Business & Economics Research Conference, Istanbul, Turkey.

3. Günay, Ş., Sadikoglu, E. (April 2021). "Havayolu Hizmet Kalitesi Bileşenleri ile Yolcu Sadakati arasındaki İlişkilerin Analizi", 7th International Social Sciences Symposium (ASEAD), Antalya, Turkey (the abstract has been published).

PROFESSIONAL SERVICES

JOURNAL REVIEWER

1. Computers & Industrial Engineering Journal (SCI)
2. Asia-Pacific Journal of Operational Research (SCI)
3. Journal of Operations Management (SCI)
4. International Journal of Production Economics (SCI)
5. Journal of Global Strategic Management and others

CONFERENCE SESSION CHAIR AND REVIEWER

Session Chair for The Global Business & Economics Research Conference, (August 2008), İstanbul, Turkey.

COURSES GIVEN

1. Total Quality Management both undergraduate and graduate course (both Turkish and English),
2. Quality Management Strategies doctoral course,
3. Quality Management and Performance Excellence doctoral course,
4. Statistical Quality Control graduate course (English),
5. Production Management undergraduate course (English),
6. Business Statistics graduate course (English),
7. Enterprise Resource Planning, Research Methodology both undergraduate (English), and graduate course,
8. Research Methods and Ethics graduate course.

GRANTS, AWARDS, AND HONORS

1. Scholarship abroad for graduate studies from Turkish Ministry of Education (1995-2001)
2. Turkish Science Academy Award (2007)
3. Best Presenter Award (August 2008). The Global Business & Economics Research Conference